

My Do Not Call Registration Information

*A Guide to Track
Telemarketing Calls*

Telephone number(s) registered:

Date of registration:

Renewal date (5 years after registration):

Companies/Charities Told Not to Call Again

Company/Charity Name:

Date:

Phone Number and Caller's Name:

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Companies/Charities that Called in Violation of My Do Not Call Rights

Company/Charity Name:

Date:

Phone Number and Caller's Name:

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When to Make Complaints

Telemarketers must check the National Do Not Call Registry every three months; on January 1, 2005 this changes to every 31 days. So it may take that long before your number is removed from their lists. If you told specific telemarketers not to call again, they have 30 days to remove your number from their lists. If you receive calls from telemarketers that are covered by the law after these time periods, you can complain by calling 888-382-1222 or via the www.donotcall.gov Web site.



Resources

Better Business Bureau (BBB)

Check the complaint records of companies. Call the BBB nearest to you to find out how to reach the BBB where the company is located or use the BBB locator at www.bbb.org/BBBComplaints/lookup.asp.

Direct Marketing Association

Remove your name from telemarketing and mail lists of major companies (you'll still hear from them if you are current customer). For telemarketing lists, write to Telephone Preference Service, DIRECT MARKETING ASSOCIATION, P.O. BOX 282, CARMEL, NY 10512 or go to <http://www.dmaconsumers.org/cgi/offtelephonedave>. Include your phone number. For mail lists, write to MAIL PREFERENCE SERVICE, DIRECT MARKETING ASSOCIATION, P.O. BOX 282, CARMEL NY 10512 <http://www.dmaconsumers.org/cgi/offmailinglistdave>.

National Fraud Information Center

Get advice about telemarketing offers and report suspected fraud through this hotline operated M-F, 9 a.m. to 5 p.m., by the National Consumers League, 800-876-7060, www.fraud.org.

Securities and Exchange Commission

Get general advice and check the records of investment brokers and advisers, 800-732-0330 or www.sec.gov. Also check with your state securities regulator, listed in your phone book under state government or at the North American Securities Administrators Association Web site, www.nasaa.org.

Wise Giving Alliance

Check the records of national charities through this program operated by the Better Business Bureau. Visit www.give.org or call 703-276-0100.

Your state or local consumer protection agency

Ask if you have a state Do Not Call law or other telemarketing rights and get help with telemarketing complaints.

